



NYCIRB

New York Compensation
Insurance Rating Board
733 Third Avenue
New York, NY 10017
Tel: (212) 697-3535

March 13, 2020

R.C. 2506

Re: Rating Board's Response to the Coronavirus (COVID-19)

Members of the Rating Board:

While our industry and the broader community work to respond to the public health threat posed by the coronavirus, I write to (a) inform our membership of the actions we have taken to protect the health and safety of our staff, and (b) reconfirm our commitment to fulfilling our critical industry mission and providing best in class customer service to our stakeholders.

As it has always been, the safety, health, and well-being of our staff, families, and community remains our highest priority. In response to the coronavirus, we have taken measures that are consistent with recommendations made by global and local public health officials. Beginning on Monday, March 16, 2020, Rating Board staff will work remotely until it is safe to return to our offices in midtown Manhattan. During this period of remote work, Rating Board staff members will continue to be available to you by email and telephone (at their office number) as we satisfy our statutory and regulatory obligations and deliver on our mission to the broader workers' compensation community.

We know that our stakeholders have become accustomed to and expect a high level of customer service from the Rating Board, and we will continue to deliver it during these uncertain times. Please rest assured that we will work tirelessly to avoid any service disruptions.

We will monitor events closely and take all necessary steps to keep our staff healthy. We look forward to continuing our work together and wish everyone health and safety.

Very truly yours,

A handwritten signature in blue ink, appearing to read "JA", is written over a light blue horizontal line.

Jeremy Attie
President and CEO